



SUMMARY

I have a strong focus on team collaboration and achieving results. Adept at managing operations, ensuring quality, and driving customer satisfaction. Creative professional prepared to bring innovative design solutions to visual challenges. With a collaborative approach and strong ability to adapt to evolving project requirements. Can successfully create brand messages, strategies, and key graphic productions.

EDUCATION

Pierce College

Associate of Science - New Media and Digital Design
2023-2026

SKILLS

- Food and beverage operations
- Cost control
- Labor management
- Hygiene regulations
- Sanitation standards
- Food presentation
- Nutrition awareness
- Operations oversight
- Ordering supplies
- Bartending
- Training and onboarding
- Employee supervision
- Customer service
- Inventory management
- Safe food handling
- Employee performance evaluations
- Team leadership
- Scheduling
- Collaboration and teamwork
- Critical thinking
- Sales promotion
- Problem-solving
- Flexible scheduling
- Cash handling proficiency

PROFESSIONAL EXPERIENCE

Food and Beverage Manager

Round One Entertainment | December 2024 - Present

- Managed daily operations of food and beverage service, ensuring quality standards were consistently met.
- Trained staff on menu offerings and customer service protocols to enhance guest experiences.
- Developed schedules for staff to ensure adequate coverage during high-demand periods.
- Assisted in inventory management, monitoring stock levels and placing orders as needed.
- Resolved customer complaints promptly, fostering a positive dining atmosphere through effective communication skills.
- Conducted regular performance evaluations for team members, providing constructive feedback and opportunities for growth.

Graphic Design Intern

Pierce College Student Media | December 2024 - June 2025

- Utilized Adobe Creative Suite to create high-quality graphics, ensuring adherence to brand guidelines and project timelines.
- Conducted thorough research on industry trends to inform design decisions and maintain competitive edge.
- Curated engaging content, ensuring alignment with editorial vision and audience interests.
- Collaborated with writers to produce cohesive magazine layouts.
- Designed visually compelling graphics for digital and print media, enhancing brand identity.
- Conducted design reviews, providing constructive feedback to peers while refining overall project quality and consistency.
- Led brainstorming sessions to generate creative concepts for multimedia campaigns, fostering collaboration among team members.

SKILLS (CONTINUED)

- POS system operation
- Cross-functional teamwork
- Communication
- Attention to detail
- Audit reporting
- Decision-making
- Internal auditing
- Graphic design
- Logo design
- Logo creation
- Social media design
- Print design
- Adobe creative suite
- Digital design
- Branding and identity
- Layout design
- Design thinking
- Visual communication
- Typography design
- Video editing
- Website design
- Image manipulation
- UI and UX design
- Branding strategies
- Project coordination
- Deadline adherence
- Photography composition

CERTIFICATIONS

- Food Handlers Card
- Mast
- UX/UI Certificate

Food and Beverage Lead

Round One Entertainment | September 2023 - December 2024

- Maintained cleanliness and organization of dining areas to enhance guest experience.
- Implemented process improvements that enhanced order accuracy and reduced wait times.
- Collaborated with team members to streamline service operations during peak hours.
- Developed strong relationships with regular patrons, fostering loyalty and repeat business.
- Ensured all service areas were consistently well-stocked, clean, and properly organized to meet the demands of peak dining periods.

Food and Beverage Associate

Round One Entertainment | November 2022 - September 2023

- Maintained cleanliness and organization of dining areas to enhance guest experience.
- Implemented process improvements that enhanced order accuracy and reduced wait times.
- Collaborated with team members to streamline service operations during peak hours.
- Developed strong relationships with regular patrons, fostering loyalty and repeat business.
- Ensured all service areas were consistently well-stocked, clean, and properly organized to meet the demands of peak dining periods.

Retail Associate

JCPennney | July 2021 - October 2022

- Provided exceptional customer service to enhance shopping experience and build customer loyalty.
- Operated point-of-sale systems efficiently, processing transactions and handling cash accurately.
- Collaborated with team members to achieve sales goals and maintain store organization standards.
- Loaded and unloaded materials onto or from pallets, trays, racks and shelves by hand.
- Sorted and properly arranged items.
- Minimized product damage during unloading, utilizing proper lifting techniques and handling equipment.
- Achieved smoother workflow, collaborating effectively with team members to unload trucks quickly and efficiently.